

# Mobile Banking Tips

Mobile banking is safe and convenient when consumers take precautions.

Convenience is the driving factor in the rise of mobile banking. It opens the doors to consumer choice and access to banking options. But, as mobile devices, like smartphones and iPads become more popular, hackers are finding savvy ways to steal information.

It's important to take a common sense approach to mobile banking. Use caution on your phone just like you would a computer. If you're careful, you can enjoy Busey Mobile Banking's benefits safely and securely.

Following a few simple steps can prevent a big headache later. Busey offers the following tips to protect your information:

- Avoid storing sensitive information like passwords and social security numbers on your mobile device.
- Password protect your mobile device and lock it when you're not using it.
- Be aware of your surroundings. Don't type sensitive information if others around you can see.
- Log out completely when you complete a mobile banking session.
- Protect your phone from viruses and malware just like you do for your computer by installing mobile security software.
- Download the updates for your phone and mobile apps.
- Use discretion when downloading apps.
- If you change your phone number or lose your mobile device, let Busey know right away. Here's how:
  1. Log in to Busey ebank
  2. Change your phone number under Online Forms/Change Address
  3. Update your Enhanced Login Security with the new number or remove it under User Options/Login
  4. Update your Busey text banking under Alerts & Notifications
- Monitor your accounts regularly and report suspicious activity to Busey immediately at 1.800.67 | Busey (1.800.672.8739), option 2.



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