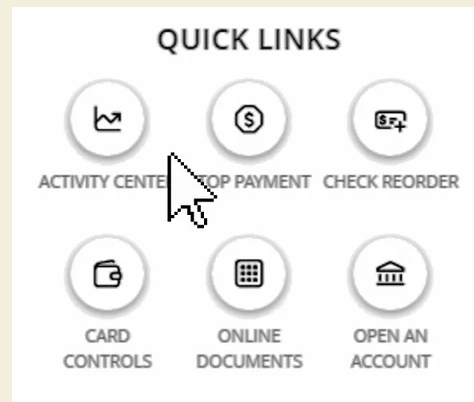


# DIGITAL BANKING

## IN THE KNOW

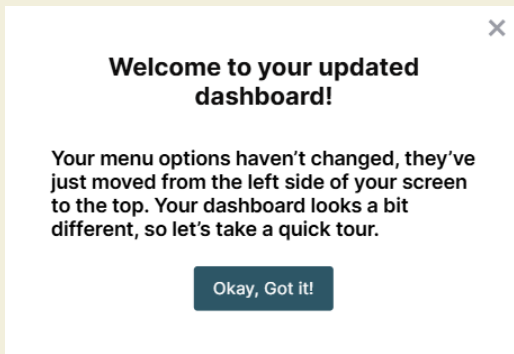
When you log in to the **new Busey Digital Banking in June**, you'll find many **exciting tools and features** in the upgraded dashboard. Several of those features are highlighted below. **Click on each item to learn more or visit [busey.com/DigitalBanking](https://busey.com/DigitalBanking) for detailed information.**

### Streamlined Views



### Easily find your most needed items

With a streamlined dashboard and quick links, you can easily view your favorite accounts (even non-Busey accounts) right when you log in. You can also see upcoming bill payments, reorder checks, view online documents and more.



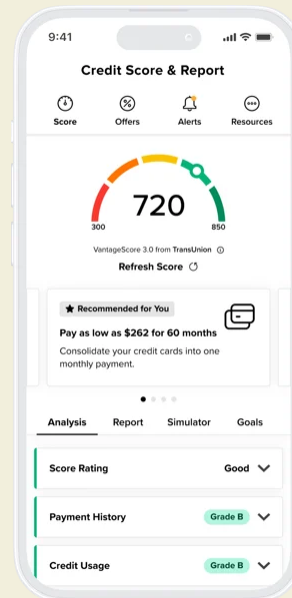
## Get the help you need, right where you need it

Pop-up guides will help you know just where to go to do what you need. If you prefer to review independently, you can dismiss the pop-ups and explore on your own.

*If you're signed in using your desktop browser, you may need to disable pop-up blockers for our site to ensure you receive this content.*

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## Financial Health



## Tools to help you manage your financial wellness

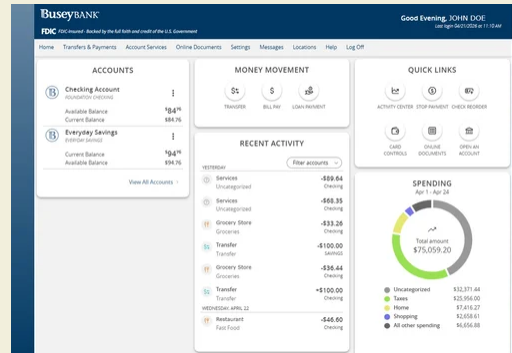
Busey Digital Banking will include powerful new features designed to help you be proactive in your financial journey. Some included features are:

- Daily credit score

- Helpful recommendations for reaching your financial goals
- Resources to help you understand key financial principles and tips for taking control of your financial future

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## Small Business Banking



### Easily manage your small business

Are you a small business owner? Busey's improved small business dashboard offers features designed to meet your needs—including transfer capabilities, recent payments at-a-glance, check ordering, stop payment capabilities and more!

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## Improved Tracking

### Follow dispute progress

We work hard to be your trusted banking partner, delivering extraordinary service and holistic financial solutions. If you do run into a problem and need to dispute a charge, you will be able to manage any payment disputes directly through Busey Digital Banking. Beginning in June, you can submit new claims, view dispute statuses and upload required documentation.

CHRISTINA's Dispute Center  
Manage and track your financial disputes

Active Disputes Closed Disputes

Enter ID, date, merchant, or amount Collapse

Dispute #7588 | Business  
Card xxxxxxxx

Total Amount \$104.40 Total Disputed \$104.40 Upload Document(s)

1 Dispute Filed Feb 04, 2026  
2 Under Review  
3 Initial Response By Feb 18, 2026  
4 Investigating  
5 Dispute Completed

Disputed Transactions

SHELL Date 11/07/25  
Posted: Nov 28, 2025  
Transaction: \$8.39 Disputed: \$8.39

ROSS STORES Date 11/05/25  
Posted: Nov 28, 2025  
Transaction: \$96.01 Disputed: \$96.01

## Do More with Less Work

### Moving more accounts to Busey?

Our account switch tool will help you move accounts to Busey with ease. We'll complete several steps on your behalf, and you can complete your to-do's with the simple click of a button. It's easy!

- Log into Busey Digital Banking and choose the account switch tool from the dashboard
- If you're moving direct deposit, choose your employer
- To move scheduled payments, choose applicable companies
- Submit your switch request

*That's it - we will help move your direct deposit or update your payments. You can see your switch status by visiting the account switch widget in your digital banking dashboard.*



- **Double check** that your contact information on file with Busey is correct to ensure you receive all helpful prep materials.
- Continue using your eBank online and mobile app as you normally do. Don't enroll in Busey Wallet early (this will create complications when you log in to the new system on June 8).

- Stay fraud aware! Scammers use times of change to take advantage.



**We will never call, text or email to ask for your username, password, or account info.**

Scammers may send texts, calls or emails pretending to be from Busey. Avoid clicking on suspicious links, don't provide passwords or one-time passcodes, account info, or other details to anyone who contacts you. Call us directly at our [official number](#) if you receive any suspicious outreach.

[Learn More About Protecting Your Accounts](#)

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**Busey**BANK®



Member FDIC



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