

Installing a Scanner for RDC – MAC (CX30 & TS240)

System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition, the following components are required for working with the application(s).

Note: The application does not support Apple® Boot Camp® or any virtualization software.

For the Mac:

- Local Administrator credentials
- Local user profile
- USB port 2.0 or higher

For Apple:

- MacOS Catalina: 10.15 - Google Chrome
- MacOS Big Sur: 11 - Google Chrome
- MacOS Monterey: 12 - Google Chrome

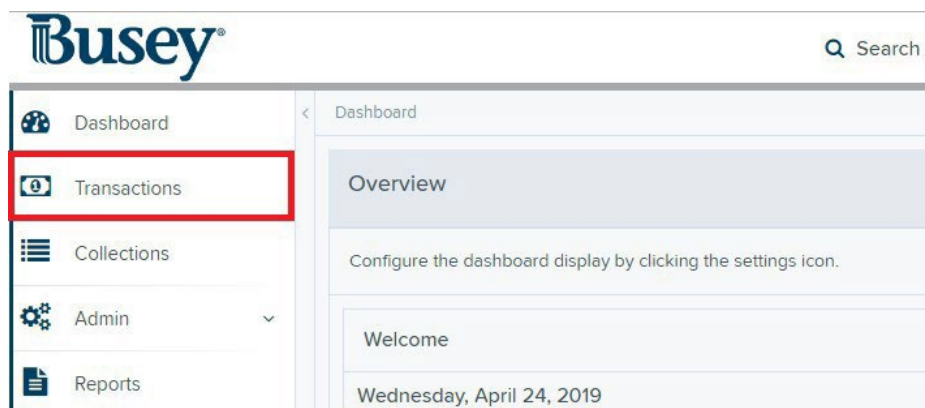
Note: The current version of Chrome and its two previous versions are supported.

The following scanners support this application's features:

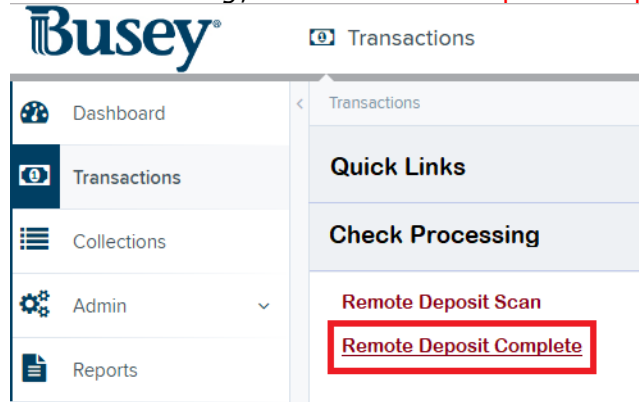
Scanner	Model Supported
Digital Check®	CX30 TS240

Installation

1. Remote into customer's computer <https://busey.webex.com/sc> or walk the customer through the installation
2. Have the customer log into ProfitStars
3. Click on **Transactions**



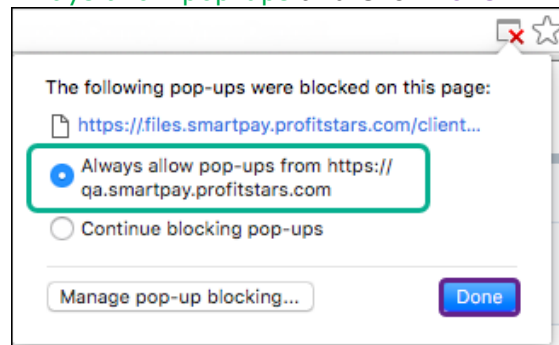
4. Under *Check Processing*, choose **Remote Deposit Complete**



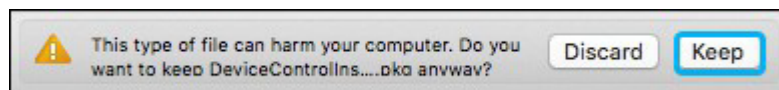
5. The *Open Deposits* page will appear. Select **Create New Deposit**. **Note:** A "Pop-up Blocked" message may appear in the top right corner. Follow steps 5a-5b to remove the message.
- a. Click the red X



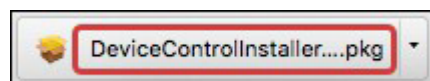
- b. Select **Always allow pop-ups** and Click **Done**



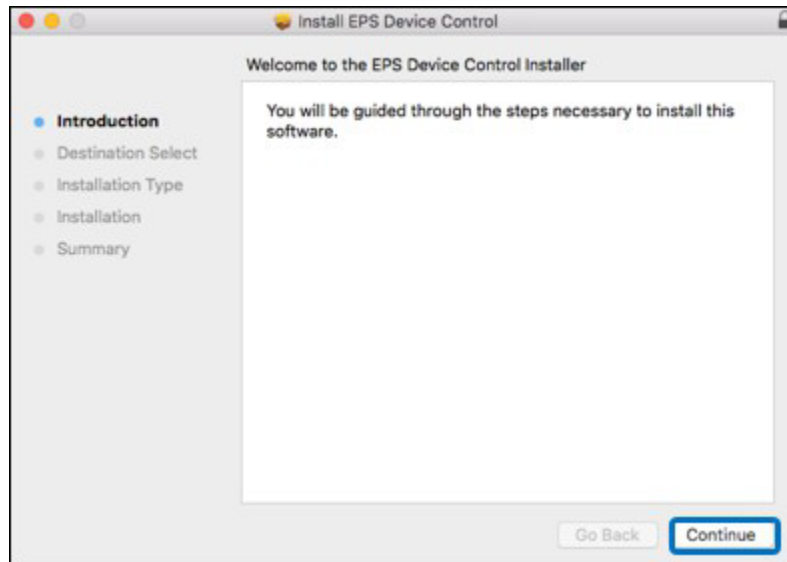
6. The message below will appear. Click **Keep**.



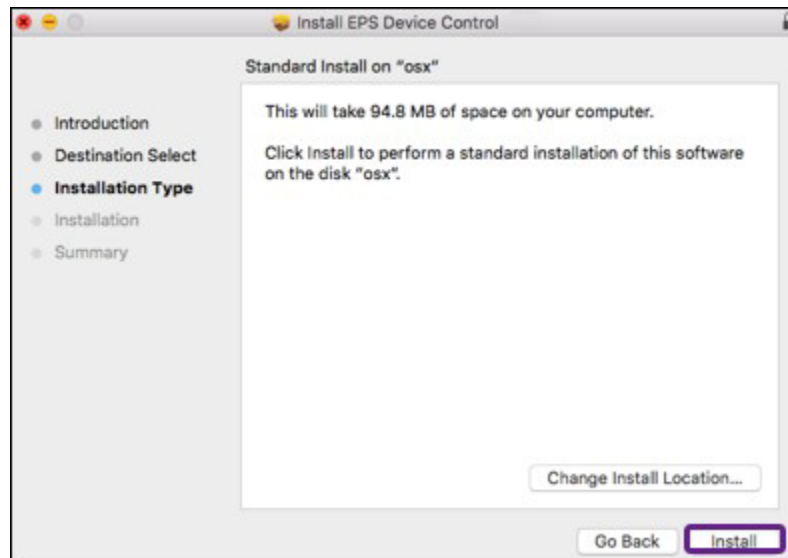
7. Click **DeviceControllerInstaller....pkg** in the bottom left-hand corner to begin the install.



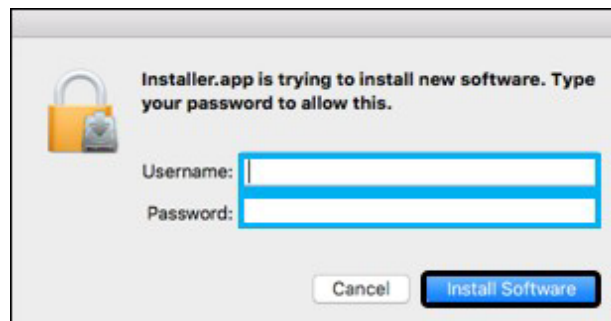
8. The Install Wizard tool appears. Select [Continue](#).



9. Click [Install](#).



Note: The admin prompt below may appear. If so, enter the admin [username](#) and [password](#) for the PC and click **Install Software**.



10. Click Complete on the Complete Device Control Setup window.



11. Install is complete. The customer will be prompted to enter their credentials.