## Installing a Scanner for RDC – MAC (CX30 & TS240)

## System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition, the following components are required for working with the application(s). **Note:** The application does not support Apple® Boot Camp® or any virtualization software.

For the Mac:

- Local Administrator credentials
- Local user profile
- USB port 2.0 or higher

For Apple:

- MacOS Catalina: 10.15 Google Chrome
- MacOS Big Sur: 11 Google Chrome
- MacOS Monterey: 12 Google Chrome

**Note**: The current version of Chrome and its two previous versions are supported.

The following scanners support this application's features:

Scanner	Mod <b>el</b> Supported
Digital Check <sup>®</sup>	CX30
	TS240

## **Installation**

- 1. Remote into customer's computer <u>https://busey.webex.com/sc</u> or walk the customer through the installation
- 2. Have the customer log into ProfitStars
- 3. Click on Transactions

I	Busey	0		Q Search
<b>B</b>	Dashboard		<	Dashboard
0	Transactions			Overview
	Collections			Configure the dashboard display by clicking the settings icon.
<b>\$</b> 0	Admin	~		Welcome
ľ	Reports			Wednesday, April 24, 2019



4. Under Check Processing, choose Remote Deposit Complete

T	Busey		Transactions
<b>3</b>	Dashboard	<	Transactions
1	Transactions		Quick Links
1	Collections		Check Processing
<b>Q</b> 0	Admin	~	Remote Deposit Scan
Ŀ	Reports		Remote Deposit Complete

- 5. The *Open Deposits* page will appear. Select Create New Deposit. **Note:** A "Popup Blocked" message may appear in the top right corner. Follow steps 5a-5b to remove the message.
  - a. Click the red X

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b. Select Always allow pop-ups and Click Done

	کع
The following pop-ups were blocked on this page:	
https://files.smartpay.profitstars.com/client	
Always allow pop-ups from https:// qa.smartpay.profitstars.com	
Continue blocking pop-ups	
Manage pop-up blocking Don	e

6. The message below will appear. Click Keep.



7. Click DeviceControllerInstaller....pkg in the bottom left-hand corner to begin the install.





8. The Install Wizard tool appears. Select Continue.



9. Click Install.

<b>e</b> <del>-</del> 0	🥪 Install EPS Device Control	0
<ul> <li>Introduction</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> </ul>	Standard Install on "osx" This will take 94.8 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "osx".	
<ul> <li>Summary</li> </ul>	Change Install Location	
	Go Back Install	

**Note:** The admin prompt below may appear. If so, enter the admin username and password for the PC and click **Install Software**.

	Installer.app is your password	trying to install to allow this.	i new software. Typ
and a second	Username:		
	Password:		
		Cancel	Install Software



10. Click Complete on the Complete Device Control Setup window.



11. Install is complete. The customer will be prompted to enter their credentials.

