

WEBEX CONNECTION

In the face of uncertainty, we are working diligently to protect our Pillars and minimize risks where we can—to that end, we strongly encourage our clients and associates to conduct business via teleconferencing and virtual meetings. To mitigate service interruptions, we are offering several ways to connect to Busey via Webex, a service that allows us to seamlessly provide the support and services upon which you depend.

TRADITIONAL PHONE ACCESS

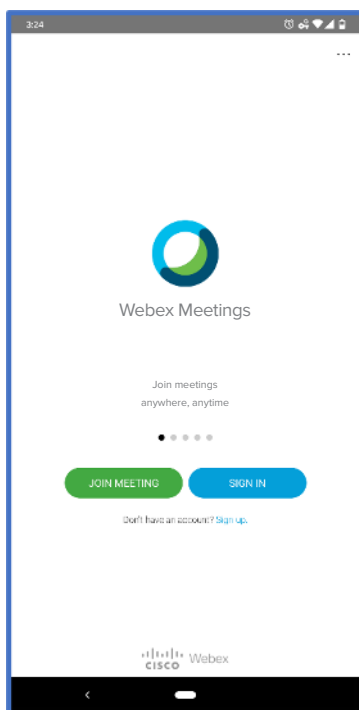
Clients will receive a phone number via an email invitation, which allows for traditional phone access. Simply dial the number listed, enter the provided meeting number and then press pound.

VIDEO CONFERENCE

If you prefer to video conference with your Busey advisor, you will need to download the Webex app for your mobile device via the App Store or Google Play.

THROUGH EMAIL INVITATION

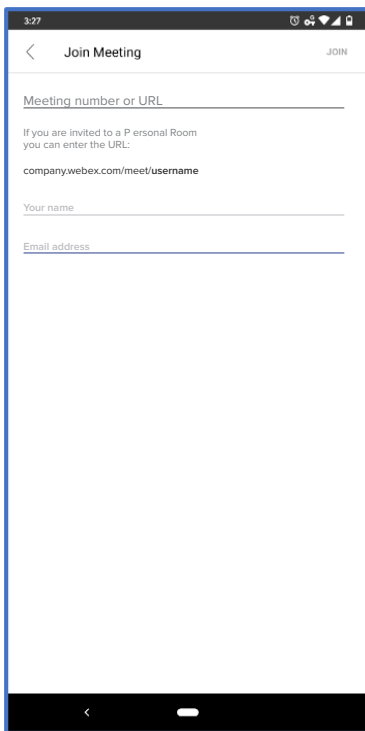
- Click on the green “Join Meeting” button in your email invitation



WEBEX CONNECTION continued

THROUGH THE APP

- Upon opening the app, select the green “**Join Meeting**” button
- On the following screen, enter the meeting ID provided in the invitation from your Busey associate, along with your name and email address.



The screenshot shows a mobile app interface for joining a meeting. At the top, the status bar shows the time 3:27 and various icons. Below the status bar, there is a navigation bar with a back arrow on the left, the title "Join Meeting", and a "JOIN" button on the right. The main content area contains a form with the following fields and text:

- A text input field labeled "Meeting number or URL".
- Below the field, the text: "If you are invited to a Personal Room you can enter the URL:"
- An example URL: "company.webex.com/meet/username".
- A text input field labeled "Your name".
- A text input field labeled "Email address".

At the bottom of the screen, there is a black navigation bar with a back arrow on the left and a home indicator in the center.