

DIGITAL BANKING

IN THE KNOW

With the launch of Busey's upgraded Digital Banking platform just a few weeks away, we're pleased to share that the transition is designed to be smooth and seamless. You can expect:

- **Minimal disruption during the transition**, as we've limited the downtime you'll experience to make this as smooth as possible. Our updated digital banking system will continue to use Bill Pay, MyCardRules, and many of the systems and features you use today, with a few new additions to improve your experience.
- **Account setup made easy**. Your transaction history, statements, documents, and saved payees will be ready in your new experience. If you use in-app card rules or balance alerts, you'll need to set those up again.
- **Enhanced support options**, including helpful guides, in-app messaging, and additional resources should you need assistance.

Check out busey.com/DigitalBanking for the latest upgrade details. We've got a detailed rundown of the **new features you can look forward to**, along with **answers to FAQs** that may be top-of-mind.

KEY DATES TO REMEMBER

JUNE 5

eBank and Busey Mobile App available until 4 p.m. CT.

JUNE 8

Busey Mobile app available as of 8 a.m. CT. Download through the App Store or Google Play.

June 5

As of 4 p.m. CT on Friday, June 5, 2026, eBank and the Busey - Mobile app will be unavailable, including all online banking services. Digital banking **will not be available** over the weekend of June 6-7 while we upgrade the platform.

June 8

Beginning at 8 a.m. CT on Monday, June 8, you can download the new Busey Mobile app and/or log in to Busey Digital Banking at busey.com to access the new online banking platform and all of the new, updated features.

GUIDEBOOK COMING SOON

WELCOME TO BUSEY
DIGITAL BANKING

Next week, we'll email you our Digital Banking Guidebook

This helpful online booklet includes all of the details you need to get started when you log in to our upgraded Busey Digital Banking platform for the first time on or after June 8.

Exciting New Features

- **Dashboard** catered to your unique account and service needs, with special features for both personal banking and small business banking
- **Money Movement** widget, with quick links to access transfers, Bill Pay, and loan payment options

- **Account opening tools**, so you can easily open new accounts and move direct deposit and scheduled transactions to your accounts with a few quick steps (Busey Digital Banking will handle the rest!)
- **Spend analyzer widget**, showing recent spending
- **Financial support tools**, offering tips and steps you can take to meet your financial goals

Now Even More Ways to Support You

Our live chat and virtual assistant will be available through busey.com and within Busey Digital Banking, in addition to our regular [Customer Care](#) channels.



We will never ask you for your username, password, or account info.

Be cautious of calls, texts, or emails claiming to be from Busey. Do not click suspicious links or share passwords, one-time passcodes, or account details. If you receive questionable outreach, contact us directly using our [official number](#).

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BuseyBANK®



Member FDIC



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