

# CONVERSION WEEKEND AT A GLANCE

Friday, August 13 – Monday, August 16

Friday, August 13	Saturday, August 14	Sunday, August 15	Monday, August 16
<b>ATMs</b>			
ATM deposits will be available until 4 p.m., see page 7	ATM deposits temporarily unavailable.		ATM deposits only accepted at Busey-owned ATMs
<b>SERVICE CENTERS</b>			
Open normal hours	Open normal hours. Greenwood lobby open special hours 8:30 a.m. – 1 p.m. for Conversion Weekend only.	Closed	Open normal hours
<b>BUSINESS ONLINE BANKING</b>			
Last day to use GSB BUSINESSBanker and OFFICEBanker; <b>available until 4 p.m.</b>	GSB BUSINESSBanker and OFFICEBanker are unavailable		Begin using Busey's Treasury Management platform and services; see page 4
<b>CONVERSION SUPPORT</b> PERSONAL: 847.729.1900 • TREASURY MANAGEMENT: 847.730.2210			
Available during normal hours, 8 a.m. – 6 p.m.	Available during normal hours, 8 a.m. – 2 p.m.	Available special hours on Sunday, 12 p.m. – 5 p.m.	Available extended hours, 7:30 a.m. – 8 p.m.
<b>Interactive Teller Machines (ITMs)/TELLERConnect</b>			
ITM services will be available until 6 p.m.	ITM services will be unavailable. You may still use the ATM withdrawal function at these machines.		ITM services resume normal hours
<b>PERSONAL ONLINE BANKING, BILL PAY &amp; MOBILE APP</b> BILL PAY SERVICES WILL BE DOWN AS OF 10 P.M. ON WEDNESDAY, AUGUST 11.			
Bill Pay unavailable. Last day to use GSB HOMEBanker; <b>available until 4 p.m.</b>	GSB Online Banking, Bill Pay & Mobile App temporarily unavailable		Begin using Busey eBank for Online Banking, Bill Pay & download the Busey – Mobile App
<b>TELEPHONE BANKING</b>			
Last day to use GSB PHONEBanker; <b>available until 4 p.m.</b>	GSB PHONEBanker unavailable		Begin using Busey's Anytime Line; see page 11

## Important Notes:

- Automatic payments scheduled for August 13, 14 or 15 will be processed on Friday, August 13. If the early processing of this payment results in a fee, you will receive a refund if applicable. Beginning August 16, Busey will process your existing direct deposits and recurring payments through your Busey account.
- Bill Pay: Bill Pay through GSB online banking will be unavailable as of 10 p.m. on August 11. Payments scheduled for August 12 and 13 will process as scheduled. You will not be able to edit or cancel payments after August 11. Future dated payments scheduled for August 16 or after will pay through Busey's Bill Pay system.

## Tips to Prepare for Conversion Weekend

To keep your weekend hassle-free, consider following these simple tips:

- **Withdraw extra cash** by Friday, August 13 to guarantee quick and convenient access.
- **Keep track of your balance** as online banking is temporarily unavailable August 13 – 16.
- **Download and print** any GSB eStatements or check images if needed for your records. These historical items are expected to be available through Busey eBank in November 2021.