

BUILDING EXTRAORDINARY



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BuseyBANK®

Conversion Weekend Schedule and Reminders

This weekend, CrossFirst Bank integrates into Busey and you will officially become a Busey customer! Schedule highlights are included below and we've also outlined several important reminders to help you transition smoothly. You can also find more information on our [FAQ](#) and [Transition Timeline](#) pages.

FRIDAY, 6/20		SATURDAY, 6/21	SUNDAY, 6/22	MONDAY, 6/23
Locations open normal hours			Closed	Locations open as Busey Bank Locations
Deposits at CrossFirst ATMs temporarily unavailable				All Busey ATMs available
CrossFirst Bill Pay unavailable				Busey Bill Pay available at 8 a.m. CT
CrossFirst Online & Mobile banking available until 5 p.m. CT	CrossFirst Online & Mobile Banking unavailable			Busey Wallet available at 8 a.m. CT
Manual Wires available until 12 p.m. CT	Manual Wires unavailable			Busey Wires available at 8 a.m. CT

ATMs - Deposits at CrossFirst ATMs are temporarily unavailable from June 14 - 22.

Debit Cards - New debit cards have been mailed to you in an unmarked envelope. **On June 23, follow the included instructions to call to activate your card and set up your PIN.**

Bill Pay - CrossFirst Bill Pay is available until 3 p.m. CT on June 18. On June 24, you can begin using Bill Pay within Busey digital banking or the Busey Wallet app.

Online Banking - Begin using Busey Wallet on June 23.

Automatic Payments - Any automatic payments scheduled for June 20 - 22 will be processed on Friday, June 20. If the early processing of this payment results in a fee, you will receive a refund if applicable.

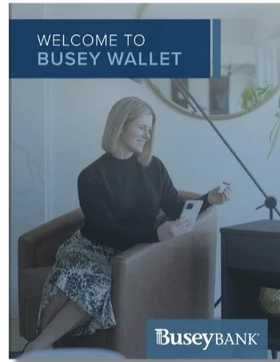
Busey Wallet - Busey Wallet will be available for download on June 23. The Busey - Mobile app currently available won't be used by incoming CrossFirst customers.

Check Ordering Promotion - Personal checking account customers can get one free* box of checks and commercial customers can receive a discount of up to \$150* towards check orders and supplies with our [Check Ordering Promotion](#).

**Orders must be placed between June 22, 2025 and December 31, 2025.*

Quick Click Guide

Click the images below for quick access to helpful resources.

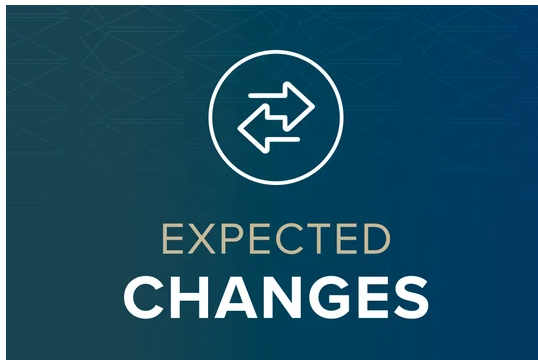


Busey's [Welcome Booklet](#) provides all of the details you need to navigate a smooth transition from CrossFirst Bank to Busey.

[También disponible en español.](#)

The [Busey Wallet Guide](#) is a great tool for consumer online banking users to get started with Busey Wallet. The app will be available for download on June 23.

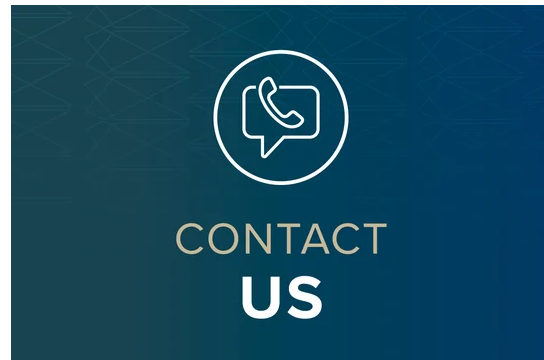
Busey Wallet will be available for download on June 23. Look for the app in the Apple App Store or Google Play. *The Busey - Mobile app currently available won't be used by incoming CrossFirst customers.*



Overdraft Warnings - Busey cannot proactively notify clients who are scheduled to overdraw a consumer account. Please ensure you have sufficient funds to cover any scheduled payments.

Account Paperwork - Future statements, documents and check images will be available in Busey Wallet beginning on June 23. **Historical CrossFirst Bank statements, documents and check images will not be available until late August.** These materials can be provided by visiting a banking center, calling Customer Care or reaching out to your banker. We apologize for this change.

Juneteenth - Locations and call centers will be closed on June 19 for the federal holiday.



Conversion Support

[Personal Banking Support](#)
1.844.261.2548

[Treasury Management Support](#)
1.844.990.6190

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Busey Bank, 100 W. University Ave., Champaign, Illinois 61820

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