

Installing a Scanner for RDC – Windows

System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition the following components are required for working with the application(s). **Note:** The application does not support Apple® Boot Camp® or any virtualization software.

For the PC:

Local administrative rights
Local User Profile
USB port 2.0 or higher
.NET® Framework 4.8 or higher

For Microsoft® Windows®:

Windows 10: Microsoft Edge or Google Chrome
Windows 11: Microsoft Edge or Google Chrome

Note: The latest version of Chrome and its two previous versions are supported.

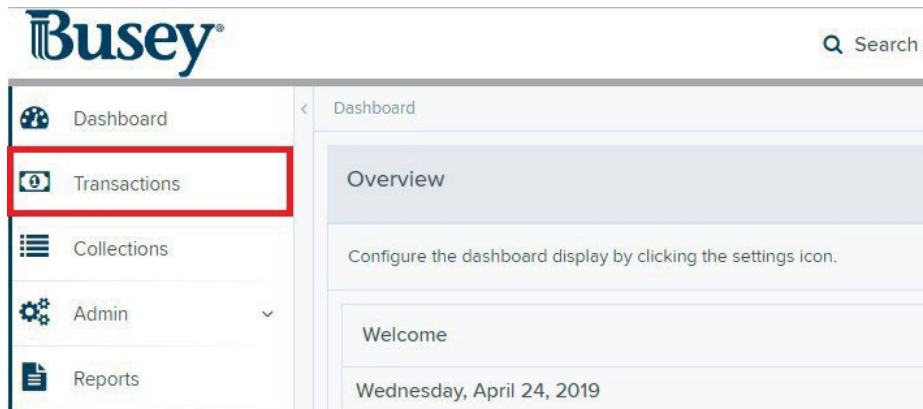
The following scanners support this application's features:

Scanner	Model Supported
Panini®	I:Deal® WI: Deal My Vision X Vision X
Digital Check®	CX30 TS230 TS240
Canon®	CR-L1 CR-120 CR-150 CR-190i II
RDM®	EC7000i EC7500i
Epson®	Capture One TMS 1000

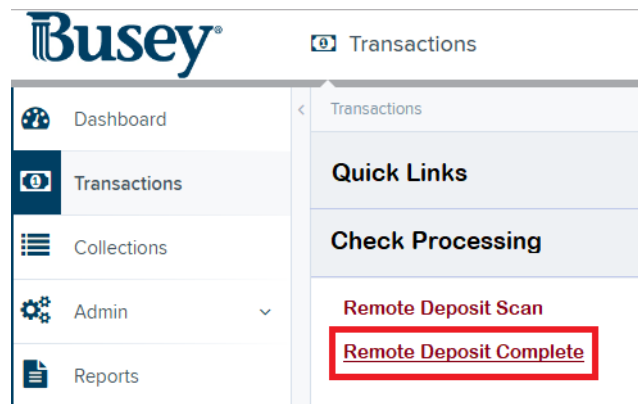
Scanner	Model Supported
Digital Check SmartSource (Unisys Burroughs®)	Micro EX Micro Elite SmartSource Professional® SmartSource Professional Elite SmartSource Merchant Elite SmartSource Value

Installation

1. Remote into customer's computer or walk the customer through the installation
2. Have the customer log into ProfitStars
3. Click on **Transactions**



4. Under *Check Processing*, choose **Remote Deposit Complete**



5. The *Open Deposits* page will appear. Select **Create New Deposit**

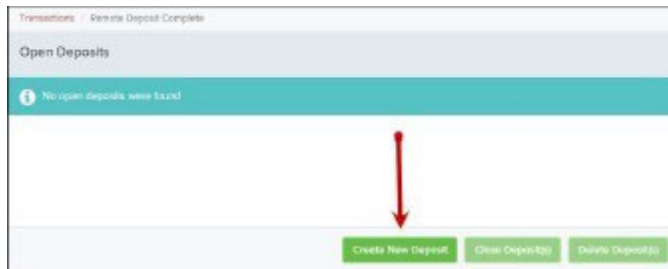


FIGURE 1 - CREATE NEW DEPOSIT BUTTON

6. The *Scanner Interface Help* window appears, prompting you to download Device Control. Click **Download Device Control** to continue.

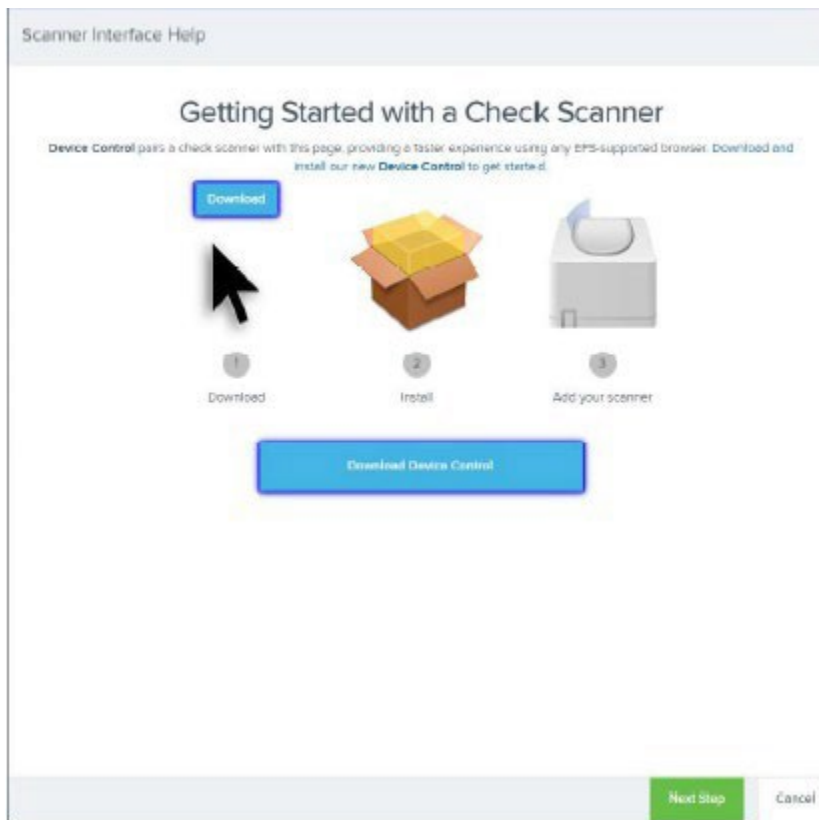


FIGURE 2 - DOWNLOAD DEVICE CONTROL

7. After downloading Device Control, the *Scanner Interface Help* window will instruct you to start the installation.

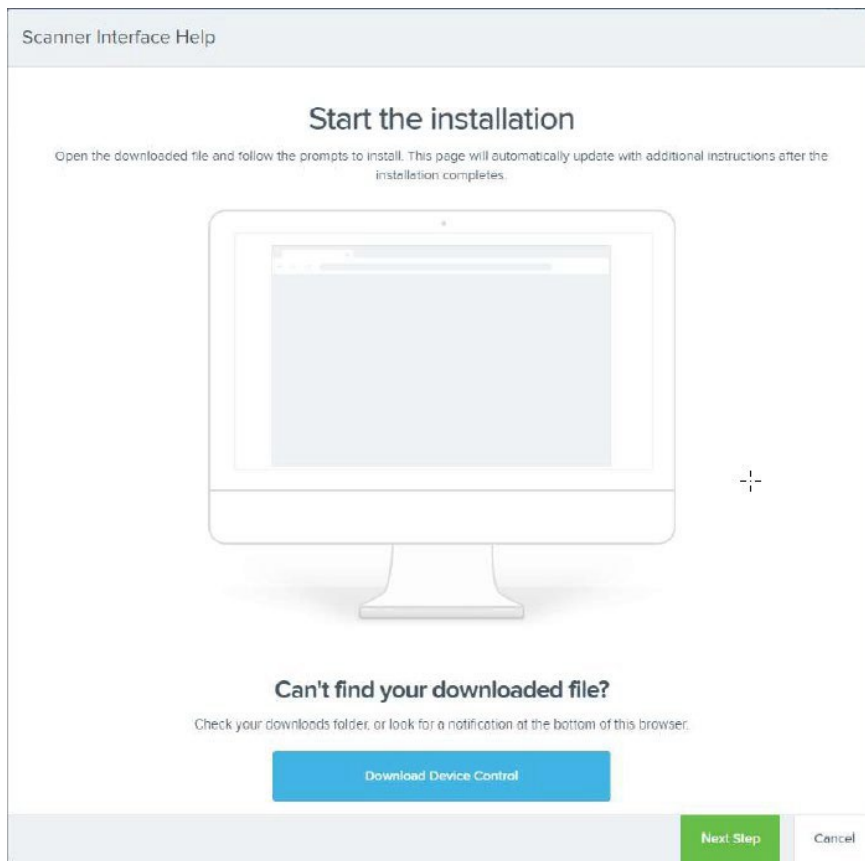


FIGURE 3 - START THE INSTALLATION

8. Depending on your web browser, you will see one of the following downloads to click:

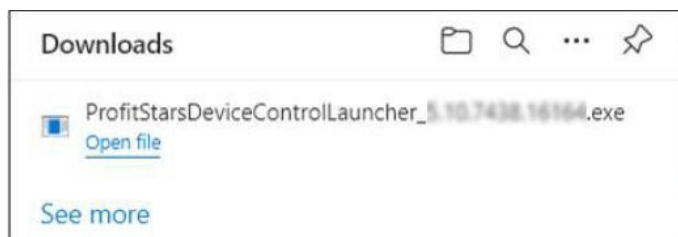


FIGURE 4 - MICROSOFT EDGE

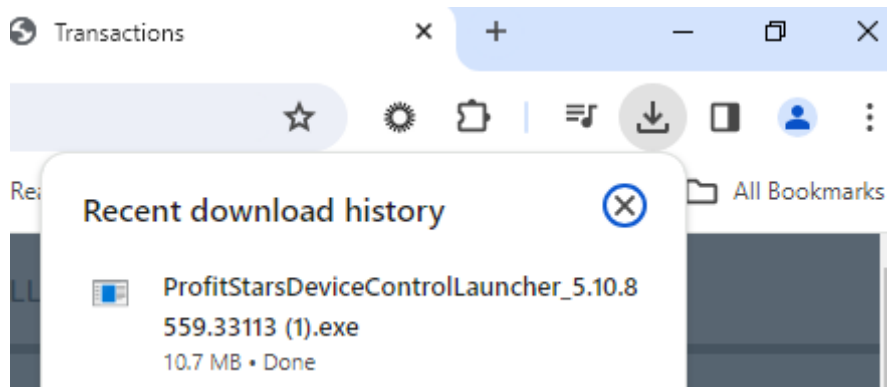


FIGURE 5 - GOOGLE CHROME

9. The application will prompt you to install EPS Device Control. Select **Install** to continue. This may take several minutes.



FIGURE 6 - PROMPT TO INSTALL DEVICE CONTROL

10. A prompt may appear stating that a user with Administrator rights will be required to complete the installation. Select **OK** to continue.

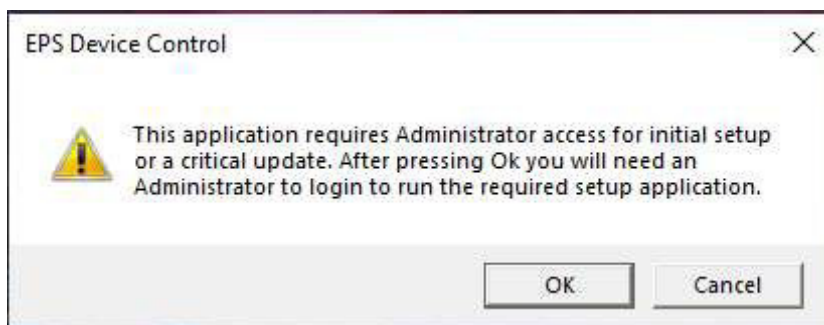


FIGURE 7 - ADMINISTRATOR ACCESS PROMPT

11. A *User Account Control* prompt may appear asking permission for the application to make additional changes. Select **Yes** to



continue.

FIGURE 8 - USER ACCOUNT CONTROL

12. Following the installation of Device Control, the *Scanner Interface Help* window should automatically prompt to add a scanner.

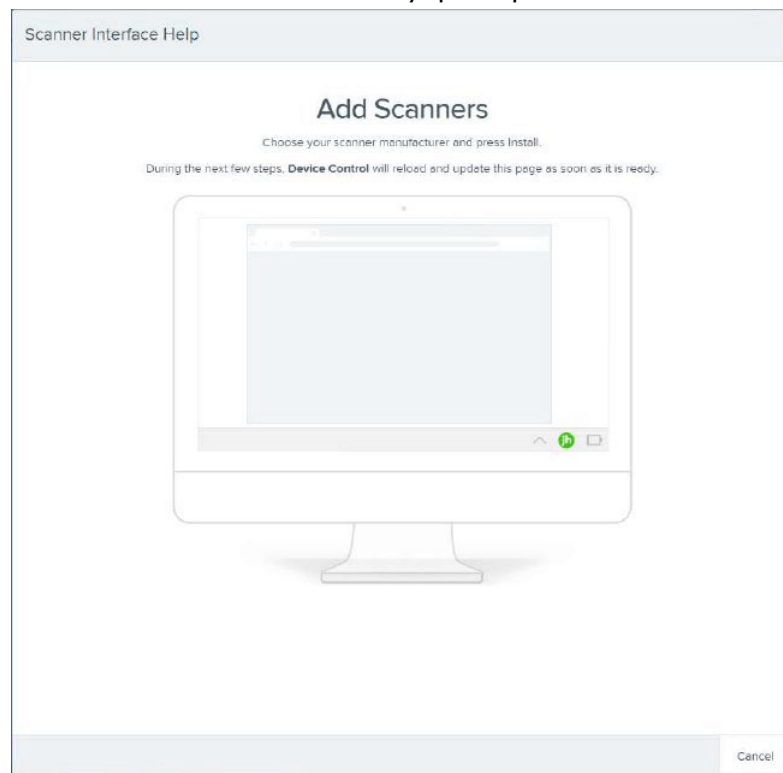


FIGURE 9 - ADD SCANNERS

Installing Your Check Scanner

1. Once Device Control has been installed, the *Choose a Device Manufacturer* window should appear. Select the manufacturer of the scanner you intend to use. You may also opt to select a particular model.



FIGURE 10 - CHOOSE A DEVICE MANUFACTURER

2. If the selected scanner model has not yet been installed, the system will display an indicator, **Not Installed!** Click **Install** to proceed.

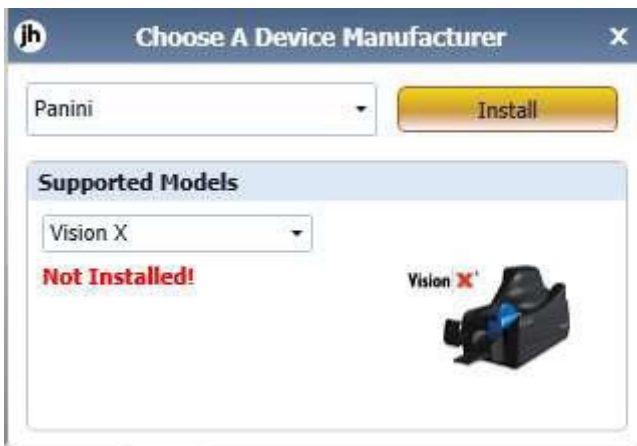


FIGURE 111 - SELECTED DEVICE NOT INSTALLED

NOTE: The screenshots included as an example pertain to a Panini Vision X. Your scanner model may differ. Select the manufacturer of the scanner you intend to use. You may also opt to select a particular model.

3. The Add/Remove *Devices* window appears. Select the manufacturer of the scanner you intend to use, then click **Install**.



FIGURE 12 - ADD/REMOVE DEVICES

4. The *Install Wizard* appears. Disconnect the scanner's USB or power cable and exit all other applications. Click **Next** to continue.



FIGURE 13- INSTALL WIZARD

5. The *Install Wizard* displays the *Installer Information*. Click **Next** to continue.



FIGURE 14 - INSTALLER INFORMATION

6. Should Device Control detect potentially conflicting drivers or other scanning components, an opportunity will be presented to uninstall the existing software before continuing to the driver download. Once completed, **Refresh** the list, then click **Next**. Otherwise, proceed directly to step 7.



FIGURE 15 - PROGRAM DETECTION

7. The *Install Wizard* will download the scanner driver.



FIGURE 16 - DRIVER DOWNLOAD

8. Once the driver has been downloaded, the *Install Wizard* displays the *Install Ready* prompt. Click **Next** to begin the installation.

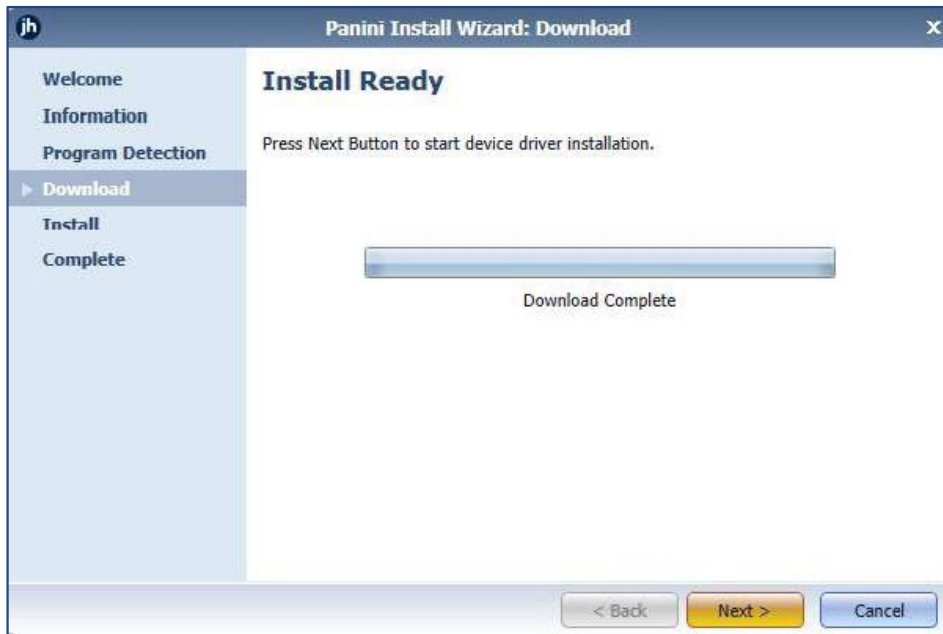


FIGURE 17 - INSTALL READY

9. Once the installation has completed, the *Install Wizard* displays the *Install Done* prompt. Click **Next** to continue.

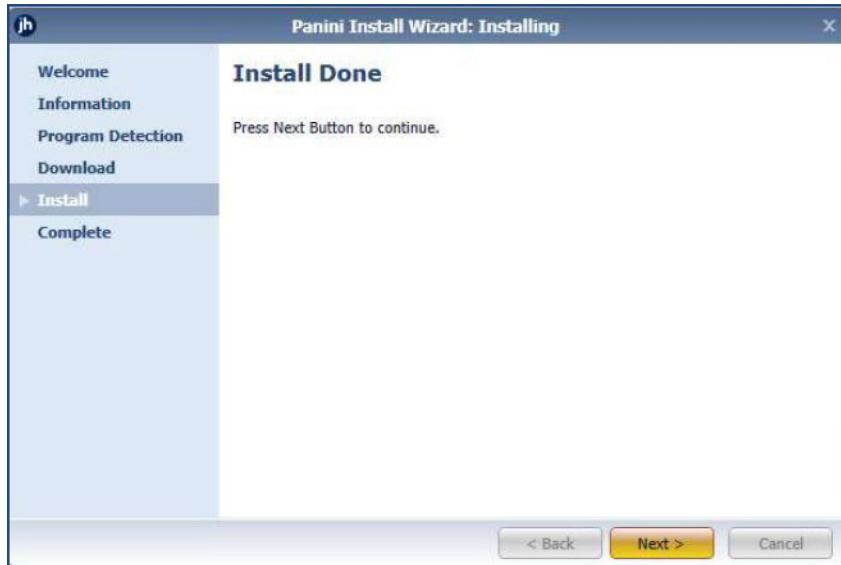


FIGURE 18 - INSTALL DONE

10. With the scanner driver now installed, connect the scanner to your computer, then click **Finish**. You may now close the *Add/Remove Devices* window and create a deposit.

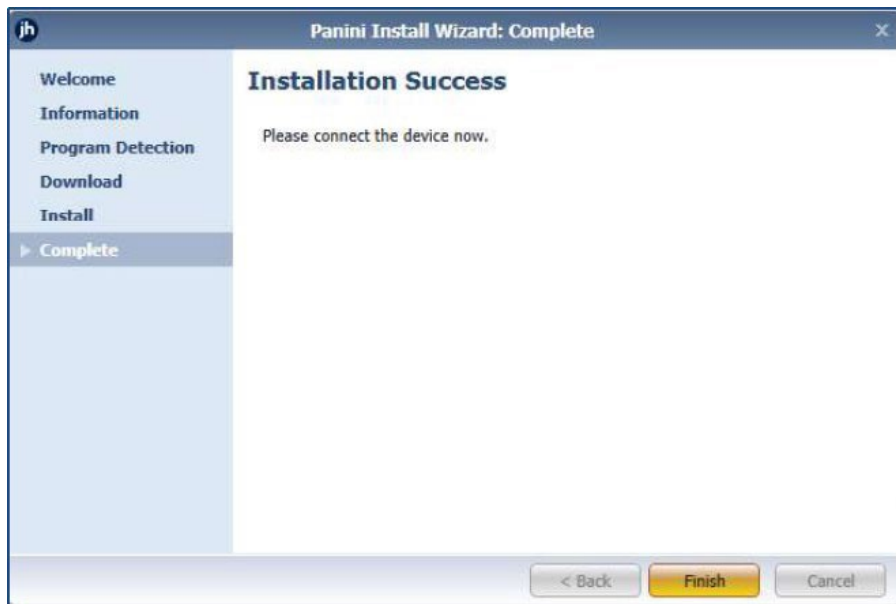


FIGURE 19 - INSTALLATION COMPLETE

11. The serial number of the scanner will show under the **Scanner Terminal Number**. The customer is ready to scan the checks.

Location *	Corporate Office
Deposit Name *	14:01:08.2491886 5/12/2016 Deposit
Custom Batch ID *	
Number Of Checks *	
Total Amount *	\$
Deposit Slip ID	
Scanner Terminal Number	51109129398