Installing a Scanner for RDC – Windows

System Requirements

For an optimal experience a high-speed Internet connection is recommended, in addition the following components are required for working with the application(s). **Note:** The application does not support Apple® Boot Camp® or any virtualization software.

For the PC:

Local administrative rights

Local User Profile

USB port 2.0 or higher

.NET[®] Framework 4.8 or higher

For Microsoft[®] Windows[®]:

Windows 10: Microsoft Edge or Google Chrome

Windows 11: Microsoft Edge or Google Chrome

Note: The latest version of Chrome and its two previous versions are supported.

The following scanners support this application's features:

Scanner	Model Supported
Panini [®]	l:Deal [®]
	WI: Deal
	My Vision X
	Vision X
Digital Check®	CX30
	TS230
	TS240
Canon [®]	CR-L1
	CR-120
	CR-150
	CR-190i II
RDM [®]	EC7000i
	EC7500i
Epson®	Capture One TMS 1000



Scanner	Model Supported
Digital Check	Micro EX
SmartSource (Unisys Burroughs®)	Micro Elite
	SmartSource Professional®
	SmartSource Professional Elite
	SmartSource Merchant Elite
	SmartSource Value

Installation

- 1. Remote into customer's computer or walk the customer through the installation
- 2. Have the customer log into ProfitStars
- 3. Click on Transactions

T	Busey	8		Q Search
B	Dashboard		<	Dashboard
0	Transactions			Overview
≣	Collections			Configure the dashboard display by clicking the settings icon.
00	Admin	~		Welcome
Ľ	Reports			Wednesday, April 24, 2019

4. Under Check Processing, choose Remote Deposit Complete





5. The Open Deposits page will appear. Select Create New Deposit



- FIGURE 1 CREATE NEW DEPOSIT BUTTON
- 6. The *Scanner Interface Help* window appears, prompting you to download Device Control. Click **Download Device Control** to continue.



FIGURE 2 - DOWNLOAD DEVICE CONTROL



- <page-header>
- 7. After downloading Device Control, the *Scanner Interface Help* window will instruct you to start the installation.

FIGURE **3** - START THE INSTALLATION

8. Depending on your web browser, you will see one of the following downloads to click:



FIGURE 4 - MICROSOFT EDGE





9. The application will prompt you to install EPS Device Control. Select **Install** to continue. This may take several minutes.

j))	EPS Device Control
👼 Insta	
Version:	
	0 %
	Install Close

FIGURE 6 - PROMPT TO INSTALL DEVICE CONTROL

10. A prompt may appear stating that a user with Administrator rights will be required to complete the installation. Select **OK** to continue.



FIGURE 7 - ADMINISTRATOR ACCESS PROMPT



11. A *User Account Control* prompt may appear asking permission for the application to make additional changes. Select **Yes** to



continue.

FIGURE 8 - USER ACCOUNT CONTROL

12. Following the installation of Device Control, the *Scanner Interface Help* window should automatically prompt to add a scanner.

Scanner Interface Help	
Add Scanners Choose your scanner manufacturer and press Install. During the next few steps, Device Control will reload and update this page as soon as it is ready.	
	Cancel





Installing Your Check Scanner

1. Once Device Control has been installed, the *Choose a Device Manufacturer* window should appear. Select the manufacturer of the scanner you intend to use. You may also opt to select a particular model.

- Select Manufacturer - 🔹 👻	
Supported Models	j
- Select Manufacturer - 🝷	

FIGURE **10** - CHOOSE A DEVICE MANUFACTURER

2. If the selected scanner model has not yet been installed, the system will display an indicator, **Not Installed!** Click **Install** to proceed.

jb	Choose A De	evice Man	ufacturer	×
Panini		13.78	Install	
Supporte	d Models			
Vision X		•		
Not Inst	alled!		Vision X	

FIGURE 111 - SELECTED DEVICE NOT INSTALLED

NOTE: The screenshots included as an example pertain to a Panini Vision X. Your scanner model may differ. Select the manufacturer of the scanner you intend to use. You may also opt to select a particular model.



3. The Add/Remove *Devices* window appears. Select the manufacturer of the scanner you intend to use, then click **Install.**

Vertion	Available	Installed	
Version	V	This take	
28,3998,712	U.	Ē	
18.10		in the second se	
1.06	V	四	
5252		1	
93.0	V	囙	
45.92	V		
yVision X	I:Deal	wI:Deal	Vision 1
sion ×	Deal	wiDeal'	
	Version Version VVision X	Version Aveilable	Version Available Installed

FIGURE 12 - ADD/REMOVE DEVICES

4. The *Install Wizard* appears. Disconnect the scanner's USB or power cable and exit all other applications. Click **Next** to continue.

(h)	Panini Install Wizard: Welcome X
 Welcome Information Program Detection Download Install Complete 	Requirements Please disconnect device from computer Please exit all applications
	-}-
	< Back Next > Cancel

FIGURE 13- INSTALL WIZARD



5. The *Install Wizard* displays the *Installer Information*. Click **Next** to continue.

(h)	Panini Install Wizz	ard: Information		×
Welcome	Installer Informa	ation		
Program Detection Download Install Complete	Manufacturer: Version: Supported Models:	Vision X MyVision X I:Deal wI:Deal	Panini	
		< Back	Next > Car	ncel

FIGURE 14 - INSTALLER INFORMATION

 Should Device Control detect potentially conflicting drivers or other scanning components, an opportunity will be presented to uninstall the existing software before continuing to the driver download. Once completed, **Refresh** the list, then click **Next.** Otherwise, proceed directly to step 7.

(h)	Panini Install V	Vizard: Program Detection	x
Welcome Information Program Detection	Installed Pro	Ograms Ilowing Panini programs already installed In uninstall as needed before continuing.	on your system.
Download Install Complete	Publisher	Name	Version
		Uninstall	2
		< Back Ne	xt > Cancel

FIGURE 15 - PROGRAM DETECTION



7. The *Install* Wizard will download the scanner driver.

(b)	Panini Install Wizard: Download	×
Welcome Information Program Detection	Downloading Please wait while the device installer is downloading.	
Download		
Install		
	74 %	
	< Back Next > Ca	incel

FIGURE 16 - DRIVER DOWNLOAD

8. Once the driver has been downloaded, the *Install Wizard* displays the *Install Ready* prompt. Click **Next** to begin the installation.

(b)	Panini Install Wizard: Download	x
Welcome Information Program Detection	Install Ready Press Next Button to start device driver installation.	
Tnstall Complete	Download Complete	
	< Back Next > Cance	4

FIGURE **17 -** INSTALL READY



9. Once the installation has completed, the *Install Wizard* displays the *Install Done* prompt. Click **Next** to continue.

Ð	Panini Install Wizard: Installing	x
Welcome Information Program Detection Download > Install	Install Done Press Next Button to continue.	
Complete		
	< Back Cancel	

FIGURE 18 - INSTALL DONE

10. With the scanner driver now installed, connect the scanner to your computer, then click **Finish.** You may now close the *Add/Remove Devices* window and create a deposit.

(h)	Panini Install Wizard: Complete	×
Welcome Information Program Detection Download Install Complete	Installation Success Please connect the device now.	
	< Back Finish Cancel	

FIGURE 19 - INSTALLATION COMPLETE



11. The serial number of the scanner will show under the Scanner Terminal Number. The customer is ready to scan the checks.

Locati	on "
Corpo	rate Office
Depos	sit Name *
14:0	1:08.2491886 5/12/2016 Deposit
Custo	m Batch ID *
Numb	er Of Checks *
Total /	Amount "
\$	
Depos	iit Slip ID
Scann	er Terminal Number
61109	129398

