



eBank Device and Browser Support

To support the security measures, we put in place to keep your data safe, we require the use of a modern browser and operating systems. As new versions are released, we will deprecate support for older versions. Here's a list of what's currently supported:

Busey Mobile App



iOS

Version 11 or greater is required.



Android

Version 5.0 or greater is required as of July 1st, 2019.

Busey eBank



Microsoft Internet Explorer

Only version 11 will be supported. Any older version of Internet Explorer may be denied access.



Microsoft Edge

Microsoft Edge will be supported at the latest version only. Access may be denied to older versions 60 days after a new version is released.



Google Chrome

Chrome should automatically update and major updates are released approximately every 12 weeks. If Chrome is two versions older than the current stable channel version, access may be denied.



Apple Safari

Safari currently only sees major upgrades during the Fall. Access may be denied to older versions 60 days after a new version is released. However this change requires that the new Safari version is available on both MacOS and iOS devices.



Mozilla Firefox

Firefox should automatically update. If Firefox is two versions older than the current stable channel version, access may be denied.