

Online Banking Security Measures

There are many threats to your financial information in today's world—both online and in person. At Busey, we make every effort to ensure you have the tools to protect yourself and keep your peace of mind, and we meet or exceed industry standards making Busey ebank a secure, convenient way to access your financial information.

Busey ebank and Wallet requires an 8-25 character password with at least one letter & one number. Special characters may also be used. We realize these requirements may seem stringent; however, a strong password is a good first line of defense against cyber-crime. Our goal is to ensure your password is complex enough that it cannot be easily uncovered.

In addition to your password, we utilize the following:

- **2 Factor Authentication (2FA)**, which requires at least two pieces of information, both of which should be difficult to acquire. We require a password and a device (computer and browser, phone, etc.) which you have previously used to access your account. This means even if one factor is compromised (your phone is stolen, or your password is captured) an identity thief will not be able to access your account.
- **One-Time Passcode (OTP)**, a method of verifying the device you are using is valid. A passcode is generated and sent to you if you log in from an unfamiliar device. The passcode is provided to you through information you have already provided to Busey and is required before you can access the system.

These three layers of security—your password, MFA and the OTP—are all ways Busey is helping you secure your information.